




Quality Policy Statement

George Pearce & Sons Ltd are committed to conducting all activities and operations in a manner which provides our customer base with a product and or service which satisfies their requirements and is 'fit for purpose' according to customer's expectations in terms of cost, quality and reliability.

George Pearce & Sons Ltd will:

- Analyse the causes of any complaint and take appropriate actions to prevent reoccurrence.
- Continuously monitor customer satisfaction and set objectives for regular improvement.
- Encourage all employees and sub-contractors to highlight any potential problems which will help improve the overall quality of the end product when handed back to our client(s).
- Ensure that all employees and sub-contractors are aware and committed to the implementation of our Quality Policy.
- Ensure that each site has a full time Foreman or Supervisor who will be fully conversant with the requirements of the contract.
- Ensure that a Contracts Manager or Quality Assurance Representative employed by the Company visits site on a regular basis to establish all aspects of the specification are completed to a high standard.
- Ensure that the Company comply with all current legislation and regulations.
- Ensure that the Company provides its services to all clients equally, without discrimination.
- Ensure that the Qualifications of our employees remain up-to-date and suitably refreshed when required.

We will ensure that this Quality Policy is communicated, displayed and understood throughout the organisation and regularly reviewed for continuing suitability. Our aim is to comply with requirements and ensure the end product provides complete satisfaction of our customers through providing quality workmanship from start to finish on all of our Construction Projects.

Name: Fran Pearce
Position: Director
Signed: 
Dated: October 2018